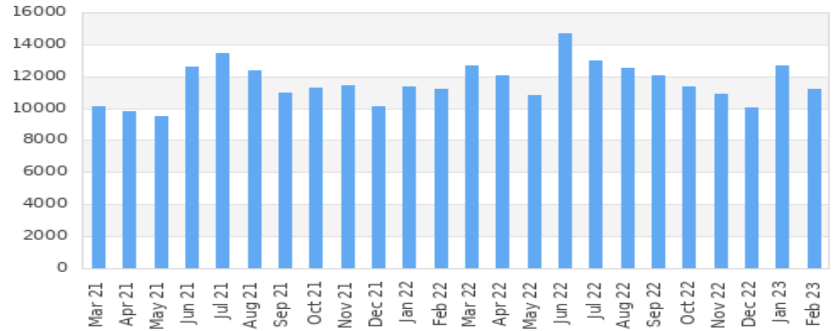


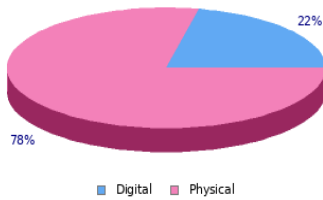
**Monthly Stats Brief Narrative**

Through February 2023, the number of patrons entering our buildings increased system-wide compared to this same time year-to-date the previous year. Combined physical and digital use of library materials slightly increased year-to-date compared to 2022. About 12% of our registered cardholders checked out a physical item this past month, while about 4% of registered cardholders checked out a digital item.

District Total Checkouts Over 24 Months



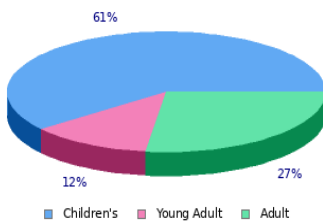
Digital vs. Physical Circulation YTD



Digital usage has comprised about 22% of total materials use year-to-date through February 2023, and digital usage stayed about the same from this time in 2022.

In February 2023, BDL patrons saved \$93,325.96 by checking out 8,618 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community, bringing the total estimated value to \$116,902.29.

Programs Offered in 2023 YTD



Compared to this time year-to-date 2022, the number of programs BDL offered has increased. Attendance at programs increased over this same period.

See the full statistical report, starting on the next page, for details and more graphs. The most up-to-date stats are always available online and interactive at <https://www.BranchDistrictLibrary.org/stats>.

## Attendance

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Attendance	8,082	16,853 (+30%)	113,927 (+49%)	76,553 (+21%)	63,336 (-66%)	183,677 (-4%)	191,866 (-1%)
Curbside Service Uses (Tracking since 2020)	2	6 (-75%)	130 (+829%)	14	0	0	0
Hours Open	665.00	1,430.50 (-11%)	10,816.50 (+2%)	10,655.00 (+49%)	7,132.50 (-37%)	11,250.25 (-9%)	12,387.00 (+14%)
Number of Hours Scheduled Open Each Week (Tracking Since 1/2018)	247.00		241.00 (+1%)	239.00 (+1%)	237.00 (-2%)	241.00 (-2%)	245.00

## Patrons

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Population in our Service Area (Tracking Since 2018)	46,464	46,464 (avg) (+2%)	46,339 (avg) (+3%)	44,996 (avg) (+0%)	44,931 (avg) (0%)	45,093 (avg) (0%)	45,113 (avg)
Library Card Holders	14,478	14,442 (avg) (-37%)	15,758 (avg) (-29%)	22,337 (avg) (+5%)	21,365 (avg) (+4%)	20,493 (avg) (-4%)	21,350 (avg) (-16%)
Patrons Who Checked Out a Physical Item	1,745	1,705 (avg) (+14%)	1,722 (avg) (+27%)	1,359 (avg) (+23%)	1,102 (avg) (-48%)	2,136 (avg) (-2%)	2,180 (avg) (-5%)
New Library Card Holders Added	95	189 (+83%)	1,159 (+58%)	732 (-44%)	1,304 (+111%)	618 (-39%)	1,021 (+21%)
In-House Holds Filled for Our Library Card Holders	793	1,835 (-3%)	10,395 (-3%)	10,696 (+13%)	9,467 (-10%)	10,527 (-4%)	10,987 (-6%)
Active Hoopla Users	359	358 (avg) (+15%)	313 (avg) (+8%)	291 (avg) (-10%)	322 (avg) (+11%)	290 (avg) (+14%)	255 (avg) (+50%)
Active OverDrive Users	255	269 (avg) (+8%)	247 (avg) (+11%)	223 (avg) (-5%)	234 (avg) (+10%)	213 (avg) (+18%)	180 (avg) (+27%)

## Physical Collection

Tracking Item-Type Breakdown Since 8/2017

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Physical Books and All other Print Materials in the Catalog	94,186		93,637 (+2%)	91,417 (+0%)	91,278 (-8%)	98,689 (-2%)	100,253 (0%)
Physical Audiobooks in the Catalog	1,975		1,983 (+6%)	1,875 (-4%)	1,949 (+9%)	1,783 (-5%)	1,881 (+2%)
Physical Video Materials in the Catalog	12,163		12,136 (+4%)	11,646 (+3%)	11,352 (-1%)	11,460 (+8%)	10,579 (+1%)
Physical Music Recordings in the Catalog	42		42	42 (-76%)	178 (+12%)	159 (-53%)	337 (-2%)
<b>TOTAL Physical Items in the Catalog</b>	<b>108,455</b>		<b>108,050 (+3%)</b>	<b>104,980 (0%)</b>	<b>105,257 (-6%)</b>	<b>112,053 (-1%)</b>	<b>113,050 (+0%)</b>

## Digital Collection

Tracking Since 8/2017

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Ebooks in All Digital Collections	804,290		781,802 (+21%)	648,146 (+35%)	480,691 (+30%)	370,666 (+21%)	306,595 (+33%)
Audiobooks in All Digital Collections	189,491		184,410 (+13%)	162,946 (+26%)	128,892 (+50%)	86,004 (+19%)	71,995 (+36%)
Video Materials in All Digital Collections	25,816		25,502 (+13%)	22,520 (+27%)	17,791 (+9%)	16,267 (+14%)	14,229 (-10%)
Music Recordings in All Digital Collections	359,668		352,092 (+1,549%)	21,347 (-92%)	273,294 (+1%)	271,614 (+13%)	239,705 (-14%)
Periodicals in All Digital Collections	4,572		4,602 (+19%)	3,881 (+6%)	3,668	0	0
<b>TOTAL of All Digital Collections</b>	<b>1,383,837</b>		<b>1,348,408 (+57%)</b>	<b>858,840 (-5%)</b>	<b>904,336 (+21%)</b>	<b>744,551 (+18%)</b>	<b>632,524 (+9%)</b>

## Total Collection

Tracking Since 8/2017

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Combined Physical Items	108,455		108,050 (+3%)	104,980 (0%)	105,257 (-6%)	112,053 (-1%)	113,050 (+0%)
Combined Digital Collections	1,383,837		1,348,408 (+57%)	858,840 (-5%)	904,336 (+21%)	744,551 (+18%)	632,524 (+9%)
<b>TOTAL of all Collections</b>	<b>1,487,720</b>		<b>1,451,856 (+51%)</b>	<b>959,939 (-5%)</b>	<b>1,009,593 (+18%)</b>	<b>856,604 (+15%)</b>	<b>745,574 (+8%)</b>

## Use of Physical Items

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Checkouts of Cataloged Items	6,225	13,005 (+4%)	81,982 (+20%)	68,460 (+31%)	52,227 (-53%)	110,285 (-3%)	113,128 (-6%)
Renewals of Cataloged Items	720	1,432 (-19%)	10,471 (+21%)	8,639 (+20%)	7,181 (-47%)	13,490 (-1%)	13,607 (-8%)
Items Used in the Library But Not Checked Out	442	1,484 (+171%)	4,468 (+90%)	2,350 (-63%)	6,404 (+54%)	4,166 (+49%)	2,803 (-8%)
Checkouts of Uncataloged Items	224	412 (+122%)	1,224 (-19%)	1,505 (+50%)	1,001 (-70%)	3,294 (-16%)	3,904 (+38%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	553	1,303 (+13%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)	9,777 (+20%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	454	1,001 (-8%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)	9,810 (+25%)
<b>TOTAL Use of Physical Items</b>	<b>8,618</b>	<b>18,637 (+8%)</b>	<b>111,083 (+19%)</b>	<b>93,647 (+26%)</b>	<b>74,587 (-50%)</b>	<b>148,690 (-3%)</b>	<b>153,029 (-3%)</b>

## Use of Digital Resources

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
OverDrive Checkouts	1,147	2,413 (+3%)	13,338 (+0%)	13,294 (+2%)	13,051 (+21%)	10,822 (+14%)	9,501 (+21%)
Hoopla Checkouts	1,189	2,463 (+16%)	13,139 (+5%)	12,507 (-8%)	13,604 (+9%)	12,530 (-2%)	12,796 (+20%)
All Other Digital Services	216	291 (-62%)	5,077 (-50%)	10,131 (+42%)	7,140 (-33%)	10,604 (+11%)	9,572 (-72%)
<b>TOTAL Use of Digital Resources</b>	<b>2,552</b>	<b>5,167 (-1%)</b>	<b>31,554 (-13%)</b>	<b>36,284 (+4%)</b>	<b>34,861 (+3%)</b>	<b>33,956 (+7%)</b>	<b>31,869 (-39%)</b>

## Total Item Usage

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Combined Checkouts of Physical Items	8,618	18,637 (+8%)	111,083 (+19%)	93,647 (+26%)	74,587 (-50%)	148,690 (-3%)	153,029 (-3%)
Combined Use of Digital Resources	2,552	5,167 (-1%)	31,554 (-13%)	36,284 (+4%)	34,861 (+3%)	33,956 (+7%)	31,869 (-39%)
<b>TOTAL Uses of All BDL Items</b>	<b>11,170</b>	<b>23,804 (+6%)</b>	<b>142,637 (+10%)</b>	<b>129,931 (+19%)</b>	<b>109,448 (-40%)</b>	<b>182,646 (-1%)</b>	<b>184,898 (-12%)</b>

## Cataloging

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Physical Items Added to the Catalog	791	1,603 (-4%)	9,822 (-16%)	11,665 (+17%)	9,938 (+2%)	9,719 (-12%)	11,056 (+0%)
Physical Items Deleted from the Catalog	216	1,183 (+421%)	6,860 (-58%)	16,482 (-3%)	17,003 (+58%)	10,769 (-2%)	10,941 (-55%)

## Reference Questions

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
General Reference Questions in Person	1,025	2,040 (+53%)	10,696 (+27%)	8,431 (+94%)	4,347 (-50%)	8,748 (+32%)	6,641 (-12%)
Questions via Telephone Calls	479	1,076 (+17%)	6,233 (+8%)	5,765 (+26%)	4,559 (+11%)	4,111 (+6%)	3,866 (-24%)
Reference Questions Delivered Online	8	10 (-79%)	215 (-22%)	275 (+13%)	243 (-14%)	281 (+85%)	152 (-35%)
In-Person Questions on Computer or Internet Use	275	574 (+15%)	4,028 (+10%)	3,675 (+33%)	2,767 (-63%)	7,505 (+6%)	7,068 (-3%)
In-Person Questions about Our Online Databases	13	45 (+543%)	152 (+7%)	142 (+33%)	107 (-69%)	349 (-15%)	409 (+13%)
In-Person Tax Form Questions	63	114 (+5%)	213 (-9%)	233 (-19%)	286 (-12%)	326 (-37%)	518 (+5%)
<b>TOTAL of All Reference Questions</b>	<b>1,863</b>	<b>3,859 (+33%)</b>	<b>21,537 (+16%)</b>	<b>18,521 (+50%)</b>	<b>12,309 (-42%)</b>	<b>21,320 (+14%)</b>	<b>18,654 (-11%)</b>

## Notary Services

Began 9/2017

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Patrons Who Used our Free Notary Services	16	30 (+131%)	125 (+81%)	69 (+50%)	46 (-52%)	95 (+44%)	66 (+371%)
Documents Notarized	38	62 (+210%)	257 (+129%)	112 (+107%)	54 (-56%)	124 (+85%)	67 (+253%)

## MeLCat

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Requests from BDL Patrons for Items at Other MeLCat Libraries	588	1,364 (+12%)	7,156 (-3%)	7,375 (+47%)	5,026 (-52%)	10,538 (+1%)	10,462 (+20%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	553	1,303 (+13%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)	9,777 (+20%)
Requests from Other MeLCat Libraries for Items at BDL	500	1,066 (-1%)	6,113 (+1%)	6,067 (+49%)	4,067 (-52%)	8,405 (-18%)	10,296 (+29%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	454	1,001 (-8%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)	9,810 (+25%)

## Programs Held

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Early Childhood Literacy Programs Held (Tracking since 2021)	29	67 (+63%)	234 (+102%)	116	0	0	0
Juvenile Programs Held	56	103 (+7%)	532 (+83%)	290 (-47%)	551 (-31%)	804 (+10%)	730 (+1%)
Young Adult Programs Held	10	21 (-61%)	237 (+81%)	131 (-5%)	138 (-55%)	304 (-10%)	338 (+41%)
Adult Programs Held	18	46 (+92%)	155 (+36%)	114 (-56%)	257 (+54%)	167 (+23%)	136 (-7%)
All-Ages Programs Held (Tracking since 2021)	9	23 (+109%)	82 (+2%)	80	0	0	0
Early Childhood Literacy Summer Reading Programs Held (Tracking since 2021)	0	0	41 (+356%)	9	0	0	0
Juvenile Summer Reading Events Held	0	0	141 (+47%)	96	0	173 (+52%)	114 (+20%)
Young Adult Summer Reading Events Held	0	0	27 (+8%)	25	0	61 (+24%)	49 (-14%)
Adult Summer Reading Events Held	0	0	28 (+4%)	27	0	17 (+467%)	3
All-Ages Summer Reading Programs Held (Tracking since 2021)	0	0	19 (-27%)	26	0	0	0
Computer Classes Held	0	0	11 (+1,000%)	1	1 (-99%)	81 (+305%)	20 (-9%)
<b>TOTAL of All Programs</b>	<b>122</b>	<b>260 (+15%)</b>	<b>1,507 (+65%)</b>	<b>915 (-3%)</b>	<b>947 (-41%)</b>	<b>1,607 (+16%)</b>	<b>1,390 (+9%)</b>

## Program Attendance

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Attendees at Early Childhood Literacy Programs (Tracking since 2021)	320	765 (+256%)	2,362 (+70%)	1,389	0	0	0
Attendees at Juvenile Programs	455	788 (-9%)	5,393 (+26%)	4,270 (-83%)	25,317 (+73%)	14,654 (-7%)	15,725 (+2%)
Attendees at Young Adult Programs	30	61 (-73%)	1,515 (+85%)	817 (-75%)	3,204 (+29%)	2,489 (-23%)	3,218 (-15%)
Attendees at Adult Programs	43	115 (-60%)	1,069 (-46%)	1,971 (-88%)	16,263 (+519%)	2,627 (+33%)	1,970 (0%)
Attendees at All-Ages Programs (Tracking since 2021)	71	329 (+135%)	3,542 (-22%)	4,547	0	0	0
Attendees at Early Childhood Literacy Summer Reading Programs (Tracking since 2021)	0	0	424 (+190%)	146	0	0	0
Attendees at Juvenile Summer Reading Events	0	0	3,415 (+90%)	1,798	0	4,186 (+8%)	3,864 (+24%)
Attendees at Young Adult Summer Reading Events	0	0	361 (+99%)	181	0	279 (-16%)	333 (-50%)
Attendees at Adult Summer Reading Events	0	0	231 (+29%)	179	0	310 (+265%)	85
Attendees at All-Ages Summer Programs (Tracking since 2021)	0	0	1,226 (+68%)	730	0	0	0
Attendees at Computer Classes	0	0	12 (+1,100%)	1	0	26 (+30%)	20 (-5%)
<b>TOTAL of All Program Attendance</b>	<b>919</b>	<b>2,058 (+19%)</b>	<b>19,550 (+22%)</b>	<b>16,029 (-64%)</b>	<b>44,784 (+82%)</b>	<b>24,571 (-3%)</b>	<b>25,215 (+1%)</b>

## Summer Reading Overview

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Juveniles Signed Up for Summer Reading Program	0	0	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)	747 (-35%)
Young Adults Signed up for Summer Reading Program	0	0	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)	378 (-2%)
Adults Signed Up for Summer Reading Program	0	0	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)	248 (+112%)
Juveniles who Completed Summer Reading Program	0	0	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)	260 (-50%)
Young Adults who Completed Summer Reading Program	0	0	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)	135 (-50%)
Adults who Completed Summer Reading Program	0	0	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)	165 (+72%)
Juvenile Summer Reading Events Held	0	0	141 (+47%)	96	0	173 (+52%)	114 (+20%)
Young Adult Summer Reading Events Held	0	0	27 (+8%)	25	0	61 (+24%)	49 (-14%)
Adult Summer Reading Events Held	0	0	28 (+4%)	27	0	17 (+467%)	3
Attendees at Juvenile Summer Reading Events	0	0	3,415 (+90%)	1,798	0	4,186 (+8%)	3,864 (+24%)
Attendees at Young Adult Summer Reading Events	0	0	361 (+99%)	181	0	279 (-16%)	333 (-50%)
Attendees at Adult Summer Reading Events	0	0	231 (+29%)	179	0	310 (+265%)	85

## Summer Reading Program Signups

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Juveniles Signed Up for Summer Reading Program	0	0	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)	747 (-35%)
Young Adults Signed up for Summer Reading Program	0	0	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)	378 (-2%)
Adults Signed Up for Summer Reading Program	0	0	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)	248 (+112%)
<b>TOTAL Summer Reading Program Signups</b>	<b>0</b>	<b>0</b>	<b>1,008 (+66%)</b>	<b>606 (+296%)</b>	<b>153 (-85%)</b>	<b>1,004 (-27%)</b>	<b>1,373 (-17%)</b>

## Summer Reading Program Completions

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Juveniles who Completed Summer Reading Program	0	0	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)	260 (-50%)
Young Adults who Completed Summer Reading Program	0	0	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)	135 (-50%)
Adults who Completed Summer Reading Program	0	0	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)	165 (+72%)
<b>TOTAL Summer Reading Program Completions</b>	<b>0</b>	<b>0</b>	<b>436 (+51%)</b>	<b>288 (+88%)</b>	<b>153 (-74%)</b>	<b>582 (+4%)</b>	<b>560 (-37%)</b>

## Library-Provided Computer Services

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
One-hour sessions on Library Wifi	36,000	78,043 (+83%)	364,501 (+25%)	290,877 (+2%)	284,892 (-40%)	474,750 (+2%)	465,219 (+9%)
Desktop, Laptop, and Tablet Computers Available for Public Use	92		92	92 (+5%)	88	88 (-1%)	89 (+22%)
Sessions on Library-Provided Computers	285	1,641 (-18%)	18,724 (+57%)	11,926 (+24%)	9,604 (-73%)	35,720 (-22%)	45,687 (+3%)
Hours Library-Provided Computers Used (Tracking Since 2018)	8.26	634.00 (-52%)	10,802.44 (+60%)	6,735.18 (+12%)	6,031.58 (-75%)	24,280.36 (-2%)	24,701.55
Desktop, Laptop, and Tablet Computers Available for Staff Use	53		53 (-4%)	55 (+6%)	52	52 (+4%)	50 (+22%)

## Website Stats

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Monthly Website Sessions	3,982	8,204 (+23%)	43,787 (-6%)	46,481 (+12%)	41,586 (-28%)	58,161 (+28%)	45,594 (-38%)
Monthly Website Page Views	6,591	13,535 (-2%)	80,654 (-31%)	116,164 (+26%)	92,094 (-29%)	129,778 (+9%)	118,634 (-33%)

## Faxes, Prints, and Sales

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
<b>Fax Pages Received</b>	9	35 (+1,067%)	200 (+42%)	141 (-5%)	149 (-57%)	350 (-16%)	419 (+61%)
<b>Fax Pages Sent</b>	520	949 (-17%)	6,897 (+6%)	6,515 (+66%)	3,935 (-59%)	9,524 (+3%)	9,249 (+138%)
<b>Free Prints for Job Seekers, Students, etc.</b>	997	1,943 (-50%)	12,908 (+301%)	3,222 (+195%)	1,091 (-61%)	2,796 (-23%)	3,631 (+16%)
<b>Black and White Patron Prints (Tracking Since 6/2016)</b>	3,989	8,194 (-5%)	60,827 (+10%)	55,206 (+66%)	33,177 (-56%)	75,818 (-6%)	81,016 (+7%)
<b>Color Patron Prints (Tracking Since 6/2016)</b>	618	1,401 (+125%)	9,994 (+3%)	9,731 (+107%)	4,709 (-58%)	11,299 (-8%)	12,285 (+20%)
<b>Flash Drives Sold (Tracking Since 6/2016)</b>	2	6	28 (+75%)	16 (-11%)	18 (-51%)	37 (-10%)	41 (-27%)
<b>Earbuds Sold (Tracking Since 6/2016)</b>	7	17 (-26%)	135 (+11%)	122 (-7%)	131 (-72%)	462 (-14%)	538 (+29%)

## Fines and Fees

Overdue Fines Dropped in 2017

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
<b>Fines and Fees Payments Received</b>	\$ 23.97	\$ 268.09 (-35%)	\$ 1,285.65 (-9%)	\$ 1,409.59 (-18%)	\$ 1,717.01 (-44%)	\$ 3,092.62 (+28%)	\$ 2,412.73 (-68%)
<b>Outstanding Fines and Fees</b>	\$ 14,564.22		13,719.57 (+60%)	8,576.40 (-84%)	53,362.56 (-4%)	55,588.42 (0%)	55,850.27 (-34%)

## Debt Collections

Unique Management Services, Inc.  
Tracking Since 2014

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
<b>Fine Payments as a Result of Collection Agency's Efforts</b>	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 268.00 (-94%)	\$ 4,183.45 (+1,727%)
<b>Library Materials Returned as a Result of Collection Agency's Efforts</b>	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 462.00 (-48%)
<b>What We Paid Collection Agency for Their Services</b>	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 134.10 (-75%)	\$ 528.66 (-5%)



## Value to Our Service Area

Visit <https://www.BranchDistrictLibrary.org/value>  
to learn how we determine these numbers.

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Value from Physical Item Checkouts	\$ 93,325.96	\$ 197,495.56 (-1%)	\$ 1,258,278.86 (+20%)	\$ 1,048,840.66 (+27%)	\$ 822,979.52 (-53%)	\$ 1,755,554.08 (-7%)	\$ 1,888,907.75 (-12%)
Value from Attending Programs (Tracking Since 1/2018)	\$ 6,433.00	\$ 6,433.00 (-44%)	\$ 124,880.00 (+59%)	\$ 78,390.00 (-38%)	\$ 126,690.00 (+7%)	\$ 118,485.00 (-6%)	\$ 125,795.00
Value from Fax Service (Tracking Since 1/2018)	\$ 529.00	\$ 529.00 (-38%)	\$ 6,798.00 (+4%)	\$ 6,534.00 (+61%)	\$ 4,056.00 (-60%)	\$ 10,205.00 (+6%)	\$ 9,668.00
Value from Free Prints (Tracking Since 1/2018)	\$ 150	\$ 150 (-66%)	\$ 1,765 (+298%)	\$ 443 (+173%)	\$ 163 (-61%)	\$ 419 (-23%)	\$ 545
Value from Notary Services (Tracking Since 1/2018)	\$ 80.00	\$ 80.00 (+60%)	\$ 610.00 (+91%)	\$ 320.00 (+42%)	\$ 225.00 (-53%)	\$ 475.00 (+44%)	\$ 330.00
Value from Digital Services (Tracking Since 1/2018)	\$ 12,760.00	\$ 12,760.00 (-51%)	\$ 157,770.00 (+9%)	\$ 145,136.00 (+5%)	\$ 138,316.00 (+2%)	\$ 135,824.00 (+7%)	\$ 127,476.00
Value from Using Library Computers (Tracking Since 1/2018)	\$ 24.78	\$ 24.78 (-99%)	\$ 32,407.32 (+60%)	\$ 20,205.54 (+12%)	\$ 18,094.74 (-75%)	\$ 72,841.08 (-2%)	\$ 74,104.66
Value from Using Library Wifi (Tracking Since 1/2018)	\$ 3,600.00	\$ 3,600.00 (+49%)	\$ 34,600.10 (+93%)	\$ 17,897.18 (-10%)	\$ 19,942.44 (-40%)	\$ 33,232.50 (+2%)	\$ 32,565.33
<b>TOTAL Value of Free Library Services</b>	<b>\$ 116,902.29</b>	<b>\$ 221,071.89 (-10%)</b>	<b>\$ 1,617,108.88 (+23%)</b>	<b>\$ 1,317,766.78 (+17%)</b>	<b>\$ 1,130,466.45 (-47%)</b>	<b>\$ 2,127,036.06 (-6%)</b>	<b>\$ 2,259,391.39 (+6%)</b>

## Materials Expenditures

Tracking since 2018

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Amount Spent on Books	\$ 6,395.83	\$ 13,516.05 (-2%)	\$ 110,432.25 (+1%)	\$ 108,851.89 (+27%)	\$ 85,727.68 (+12%)	\$ 76,878.30 (-18%)	\$ 93,763.50
Amount Spent on Periodicals	\$ 883.02	\$ 883.02 (+1,348%)	\$ 5,102.22 (+1%)	\$ 5,051.01 (-6%)	\$ 5,390.61 (-5%)	\$ 5,663.99 (-20%)	\$ 7,085.59
Amount Spent on Audiovisual Materials	\$ 950.36	\$ 1,541.51 (-15%)	\$ 13,500.24 (-43%)	\$ 23,646.40 (+39%)	\$ 16,992.04 (+13%)	\$ 15,009.96 (-17%)	\$ 17,998.47
Amount Spent on Digital Resources	\$ 2,843.03	\$ 4,867.03 (-32%)	\$ 58,842.13 (+39%)	\$ 42,439.73 (+34%)	\$ 31,708.66 (+12%)	\$ 28,412.62 (-35%)	\$ 43,798.90
<b>TOTAL Spent on All Library Materials</b>	<b>\$ 11,072.24</b>	<b>\$ 20,807.61 (-8%)</b>	<b>\$ 187,876.84 (+4%)</b>	<b>\$ 179,989.03 (+29%)</b>	<b>\$ 139,818.99 (+11%)</b>	<b>\$ 125,964.87 (-23%)</b>	<b>\$ 162,646.46</b>

## Other Expenditures

Tracking since 2018

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Total Materials Expenditures	\$ 11,072.24	\$ 20,807.61 (-8%)	\$ 187,876.84 (+4%)	\$ 179,989.03 (+29%)	\$ 139,818.99 (+11%)	\$ 125,964.87 (-23%)	\$ 162,646.46
Total Staff Expenditures	\$ 78,308.68	\$ 149,229.40 (-1%)	\$ 1,084,866.30 (+13%)	\$ 963,961.23 (+1%)	\$ 956,326.38 (-18%)	\$ 1,172,756.92 (-20%)	\$ 1,469,560.33
Expenditures in other categories	\$ 75,695.92	\$ 175,292.35 (+21%)	\$ 1,144,224.84 (+33%)	\$ 860,839.79 (+78%)	\$ 483,894.79 (+37%)	\$ 353,231.25 (-16%)	\$ 422,747.74
<b>TOTAL Expenditures in all Categories</b>	<b>\$ 154,004.68</b>	<b>\$ 324,494.83 (+15%)</b>	<b>\$ 2,217,109.47 (+19%)</b>	<b>\$ 1,865,487.82 (+3%)</b>	<b>\$ 1,819,492.24 (+1%)</b>	<b>\$ 1,797,240.67 (-13%)</b>	<b>\$ 2,054,954.53</b>

## Staffing

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Total BDL Staff	37	37 (avg) (+3%)	34 (avg)	35 (avg) (-3%)	36 (avg) (-3%)	37 (avg) (-8%)	40 (avg) (+5%)
BDL Staff with MLS Degree	5	5 (avg)	8 (avg) (+40%)	5 (avg)	5 (avg) (+25%)	5 (avg) (-33%)	6 (avg) (+20%)
Worked Full-Time Equivalents	24.11	23.66 (avg) (+5%)	22.91 (avg) (+5%)	21.71 (avg) (-13%)	24.53 (avg) (-4%)	25.78 (avg) (-4%)	26.92 (avg) (+8%)
Hours of Specialized Training for Staff (Tracking Since 1/2019)	39	100 (-1%)	751 (-2%)	763 (-35%)	1,170 (+119%)	534	0
Hours Volunteers Worked at the Library (Tracking Since 1/2019)	2	2 (-75%)	166 (+29%)	128 (+228%)	39 (-96%)	1,065	0

## Outreach Services

Began 2018

February 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Number of Patrons Served by Outreach Services	12	13 (-50%)	138 (+15%)	120 (+186%)	42 (-40%)	70 (-8%)	76 (+2,433%)
Number of Items Delivered to Outreach Patrons	39	64 (-39%)	548	548 (+126%)	242 (+10%)	220 (-64%)	606 (+2,231%)

## Coldwater Branch Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

February 2023

	Heritage Room	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Heritage Room Attendance	23	66 (+27%)	401 (+99%)	202 (+92%)	105 (-78%)	484 (-34%)	736 (+12%)
In-Person Reference Questions	8	22 (+144%)	146 (+97%)	74 (-8%)	80 (-81%)	412 (-42%)	708 (+29%)
Reference Telephone Calls	9	18 (+13%)	149 (+30%)	115 (+92%)	60 (-74%)	232 (-16%)	277 (-36%)
Online Reference Questions	1	1 (-50%)	32 (-24%)	42 (+24%)	34 (-48%)	65 (+8%)	60 (-5%)

## Coldwater Branch Kids' Place

Stats part of Coldwater Branch totals above; shown here for convenience.

Tracking separately since April 2019.

February 2023

	Kids' Place	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Kids' Place Attendance	625	1,007 (-8%)	6,721 (+51%)	4,445 (+86%)	2,385 (-75%)	9,710	0
In-Person Reference Questions	121	217 (+13%)	1,548 (+109%)	740 (+227%)	226 (-61%)	575	0
Reference Telephone Calls	7	21 (-36%)	169 (-21%)	214 (+37%)	156 (-30%)	224	0
Online Reference Questions	0	0	0	2	0	0	0

## Coldwater Branch Teen Space

Stats part of Coldwater Branch totals above; shown here for convenience.

Tracking separately since April 2019.

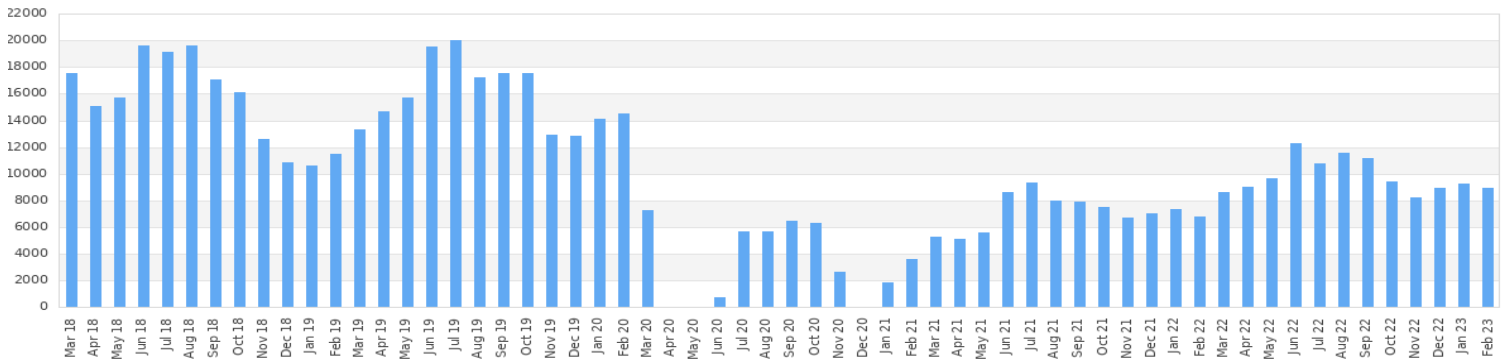
February 2023

	Teen Space	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Teen Space Attendance	216	297 (+206%)	1,207 (+71%)	706 (-16%)	845 (-80%)	4,172	0
In-Person Reference Questions	11	14 (+27%)	67 (+415%)	13 (+225%)	4 (-96%)	93	0
Reference Telephone Calls	0	0	1	0	0	0	0
Online Reference Questions	0	0	0	0	0	0	0

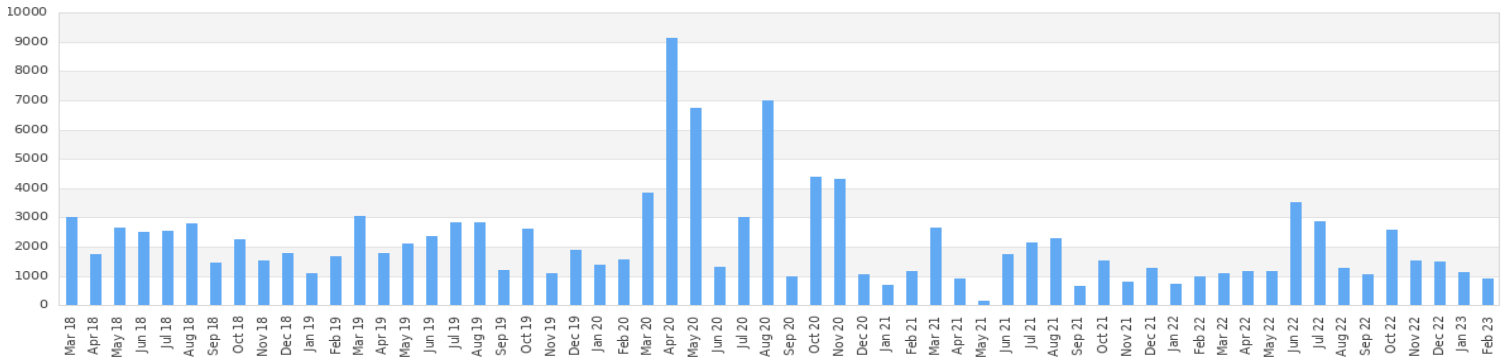
# Selected Graphs

## 5-year Monthly Trends

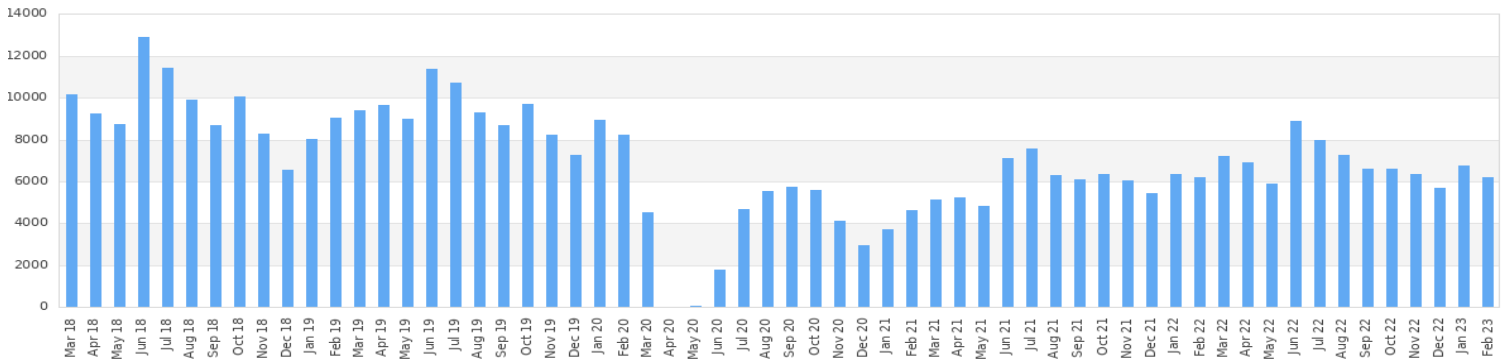
### District Attendance



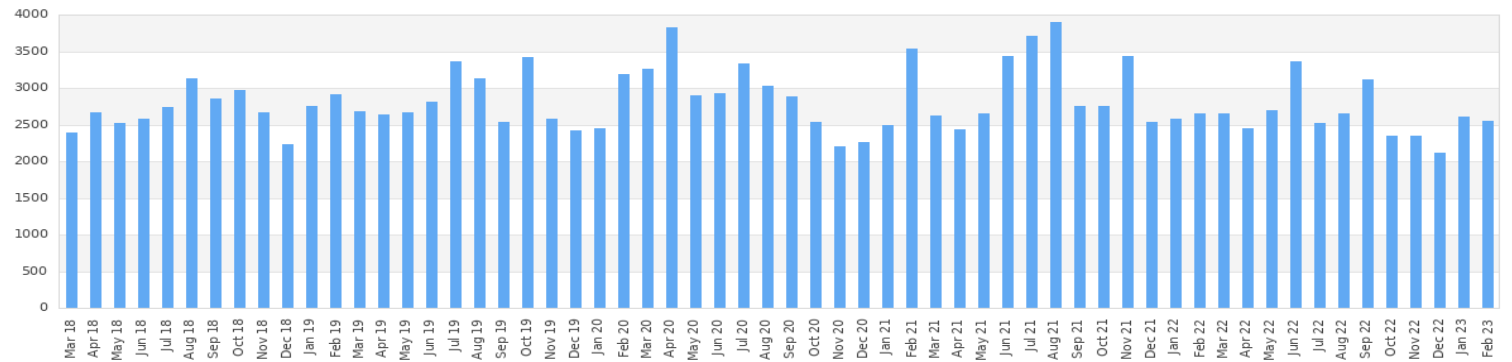
### District Program Attendance



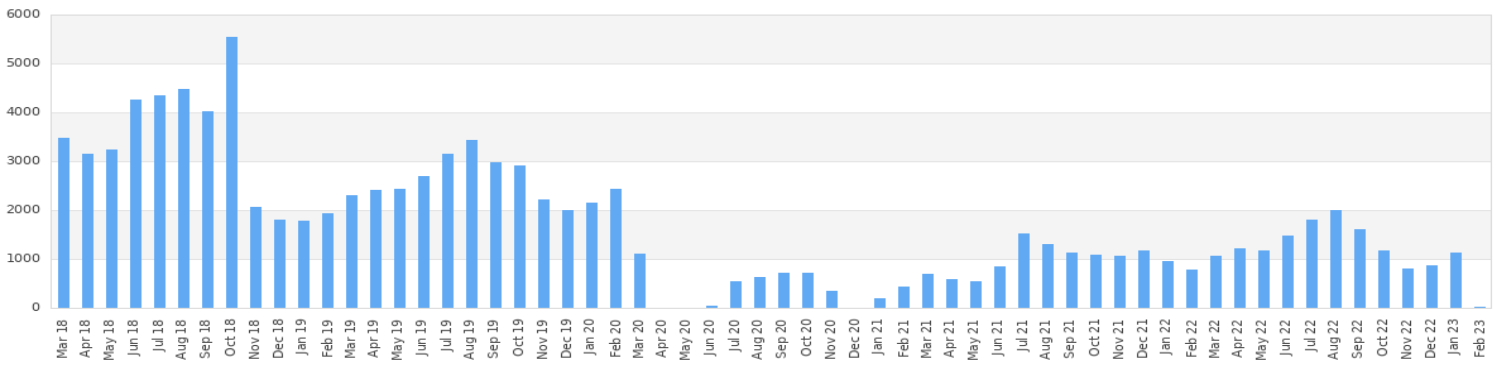
### District Physical Checkouts



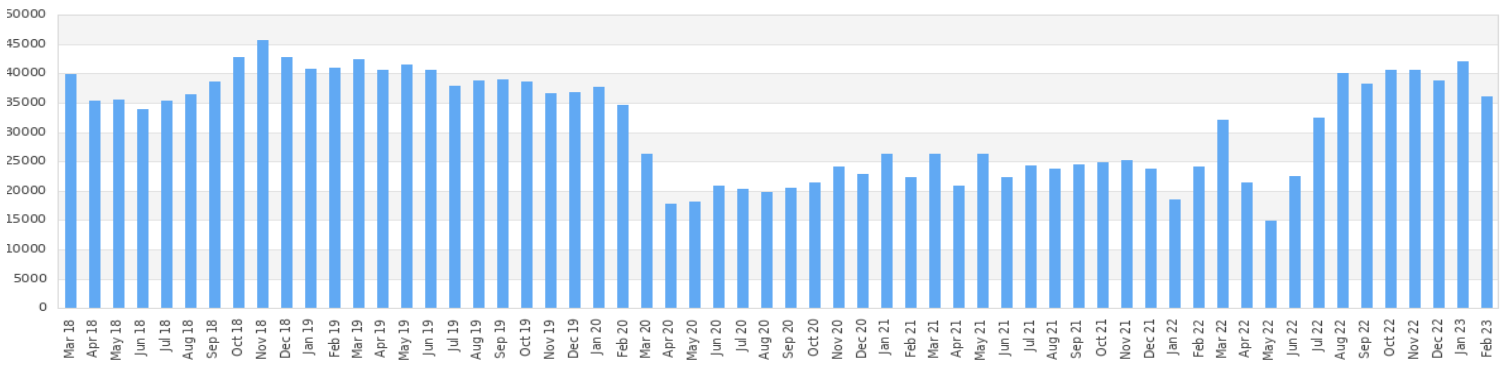
### District Digital Usage



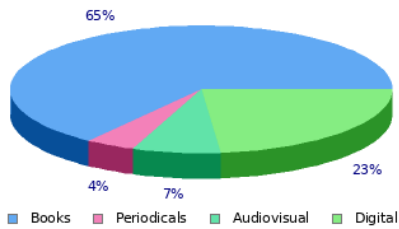
### District Use of Library-Provided Computers



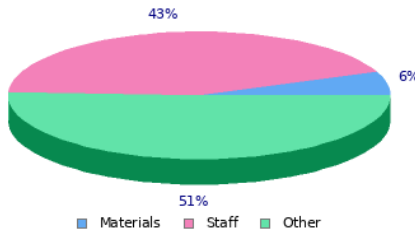
### District One-Hour Sessions on Library Wifi



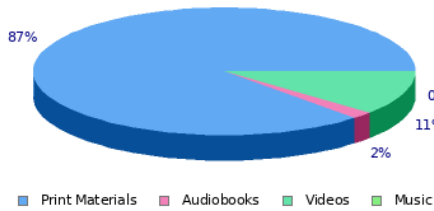
### Year-to-Date Materials Expenditures



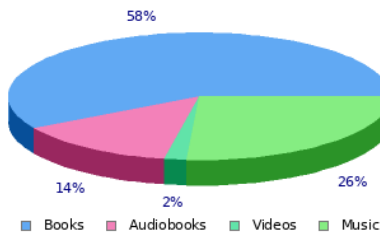
### YTD Expenditures in all Categories



### Physical Collection



### Digital Collection



### YTD Usage Breakdown of Digital Services

